



April 30, 2020

Relaxation of restrictive measures - Framework for the operation of veterinary clinics in Cyprus

In the context of the announcements of the Cyprus Government for the upcoming 4 phases of relaxation of the restrictive measures taken due to the new coronavirus (COVID-19), the Veterinary Council of Cyprus, as a legislatively competent body, in cooperation with the Pancyprian Veterinary Association, issue this recommendation of operation of the Veterinary clinics.

Recommendations for the operation of Veterinary Clinics:

- Veterinary Clinics will continue to work only by appointment (except emergencies) up to the 30th of May. However, in compliance with safety measures, veterinary clinics can start operating fully (booster vaccinations, dog care, etc.)
- Appointments should be scheduled in such a way, as to avoid gathering customers in the waiting area of the clinic, according to the instructions of the Ministry of Health (1 customer per 8 square meters of useful waiting area and 2 meters distance between customers).
- An announcement that states the maximum number of people allowed in the waiting area should be posted at the entrance of each clinic, for the public's information. It is understood that, if the maximum number of people in the clinic has been reached, the remaining customers will have to wait outdoors, taking all protective measures.
- Visits should be followed by the rule: 'one guardian per animal'.
- Animal guardians who only need medicines or prescriptions are requested to pre-inform veterinarians with whom they cooperate, so that they will prepare them in order to reduce their waiting time in the practice. These products may be delivered outdoors in order to avoid entry to the clinic.
- Clinic staff should be required to use protective masks, gloves, protective clothing and follow all hygiene measures needed
- Clinics should ensure that disinfectants are available for the disinfection of customers and their staff.
- All the surfaces of the clinic (doorknobs, doors, seats, card machines, etc.) are cleaned and disinfected after each appointment.
- Hygiene rules must be strictly applied as announced by the Ministry of Health.
- Sms should be sent to the number 8998 (or use of the required form) selecting option 1 (visit to a doctor, pharmacy, veterinarian, etc.) until the 21st of May.

Cyprus Veterinary Board
Pancyprian Veterinary Association