



08 January 2021

Press Release

Recommended operational protocol for the Veterinary Clinics from 10 January to 31 January 2021:

- Veterinary Clinics from **10th to 31st January** will continue their operation only with appointment, except emergency cases.
- Prior visiting the veterinary clinic, a message should be sent to **8998** or fill the **Form B** (for persons over 65 years of age) using option 1 (visit to a doctor, pharmacy, veterinarian, etc.).
- **Only for emergencies** and if the two daily messages have been used, **as well as for when curfew applies (21:00 to 5:00), the Form B** (declaration of citizen's movement by exception) may be used.
- Public visits should follow the rule: **'one guardian per animal'**, unless there is an absolute need (e.g., to transport the animal), and under no circumstances may individuals exceed two people.
- Where applicable, it is preferable for the animal guardian **not to enter** the examination room.
- Animal guardians who only need medicines or prescriptions are requested to pre-inform veterinarians with whom they cooperate, so that they will prepare them in order to reduce their waiting time in the practice. These products may be delivered outdoors in order to avoid entry to the clinic.
- The use of a protective masks is mandatory from both clinic staff and animal guardians. and observe the basic hygiene measures as announced by the Ministry of Health.
- Clinics should ensure that disinfectant preparations are available for the disinfection of citizens and their staff, and at the end of each visit surfaces should be cleaned and disinfected.
- Request that the planned distances of the two metres between the public be respected while waiting.